

FELTY & LEMBRIGHT CO., L.P.A.

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Joseph Marquette
Accellis Technology Group
53520 Transportation Blvd. # 1
Cleveland, Ohio 44125

Dear Joe,

I would definitely recommend Accellis for a number of reasons, but there are two that stand out. The first is that you can always get through to speak to technician at the Help Desk. There is never a time when we have had to leave a message on a voice message system. Second, and just as important, is that next to our employees, our network is the life line of our business. Working with Accellis provides us with the support and technology that we require to operate day-to-day without worrying about down time.

When working with any of the technicians at Accellis, each plan, project and timeframe is presented in an understandable way and any questions we have are always explained in simple terms. In dealing with Accellis, we have never experienced that it is an inconvenience to go above and beyond what is needed. Accellis has exceeded our expectations in the time we have worked with them.

Accellis has helped our firm because they have a working knowledge of not only law firms, but of the programs that are used and the importance of having these programs function properly every day. In the event a program is not properly working, a technician is aware of how to resolve the matter.

Accellis is set apart from other companies because they employ people who have also been on the other side of the desk in the work force and have had to work with IT companies. Now that some of these employees are working with Accellis, they have an understanding of what these daily problems can be as they may have already experienced these at a prior job.

Our office wanted to choose an IT company to not only work for us but with us. In the time we have retained Accellis we have built a personal relationship with them just as if they were a members of our office.

The Accellis Team has been absolutely wonderful to work with and I would recommend Accellis to others who may be in need of network support.

Sincerely,

Mari Landino

Mari Landino
Director of Personnel