

## Abbie Allen

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**To:** Jennifer Ramovs  
**Subject:** RE: Amicus specs

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**From:** Tracey Antognazzi [mailto:tantognazzi@readylaw.com]  
**Sent:** August 24, 2009 5:03 PM  
**To:** Jennifer Ramovs  
**Subject:** RE: Amicus specs

Jen,

I need to take this moment to thank you, Derek, and I believe his name was Mark (?) for going way above and beyond today to get John's new computer (that replaced the one that crashed last week) up and running in the midst of the server problems we were having today. Even though you were busy with meetings today, you made yourselves available to us 100% at our convenience, working around our IT people and reboots. Please know how much we absolutely appreciate your help today, and the help you gave us last week to get a temporary connect to Amicus on John's laptop.

And for the record, in case you are wondering (and I'm sure it's probably come up), we may not always act like it, but we do know that we are not your only clients.

Thank you!

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