

L A Z B O Y FURNITURE GALLERIES®

Accellis Technology Group
53520 Transportation Blvd.
Suite 1
Cleveland, Ohio 44125

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To Whom It May Concern:

As a Managed Services client for over a year now, I want to take the opportunity to commend the work Accellis has done for us. I have no hesitation in recommending them as a company with which to do business.

Accellis has taken all of the normal IT tasks, server maintenance, support, etc..., and made it all worry free. After I met a few of the techs and started dealing with them, I ceased to have any concerns about our IT environment, because I know that they're there watching over it all for me. Accellis provides a level of peace of mind and comfort to my IT department that is unmatched elsewhere. They often alert me of problems before I even realize they exist. They will walk with me hand in hand through an issue, or jump right in and talk tech if I'd like. They're extremely reliable, very friendly, and always a pleasure to deal with.

Derek and Dave, the techs that I work with, are both very personable and knowledgeable. They take care of every need I have, and provide accurate, focused advice that always points me in the direction that leads to success. The techs, and Accellis as a whole, are also more flexible than any other company I've worked with. From their levels of support, to billing, to dealing with our employees, they work with me the way I want them to, and look out for my company's best interests. They can guide a salesperson through a simple task, or give me exactly what I'm looking for at the drop of a hat. I haven't found anything that Accellis was unable to handle.

Based on my experience, I am very pleased with the Managed Services program and the level of support Accellis Technology Group has provided to me and La-Z-Boy Furniture Galleries of Northeast Ohio.

Sincerely,



Daniel J. Kruzer
IT Manager - Systems Administrator - Programmer
La-Z-Boy Furniture Galleries